

Governing Board

The role of the Governing Board is a non-directorship role; each individual represents its organisation. The organisation is there to lead, advise and ensure CARSQA meet the expectations of the industry it represents whilst maintaining our independence and integrity.

The Governing Board is made up of the Shareholders of CARSQA and representatives from independent organisations with an interest in the process of certification and the retail motor industry. The Governing Board safeguards the impartiality of CARSQA and shall be responsible for the performance of the certification scheme and for ensuring that the requirements of UKAS and of accreditation standards are adhered to.

The responsibilities of the Governing Board include:-

- safeguarding the impartiality of the Certification Scheme
- ensuring that the membership allows participation from all those concerned in the process of certification and the motor trade
- ensuring that a single interest does not predominate within the constitution
- appointing new and removing existing members
- assisting in developing policies relating to impartiality of activities.
- agreeing the areas in which CARSQA shall seek business
- counteracting any tendency on the part of CARSQA management to allow commercial or other considerations to prevent the consistent objective provision of certification activities
- issuing instructions and recommendations to the Certification Manager
- hearing and deciding upon escalated appeals from clients
- establishing subcommittees as necessary
- advising on matters affecting confidence in certification, including openness and public perception conducting a review, at least once annually, of the impartiality of the audit, certification and decision making process